

# LABOR EDUCATION WORKSHOP



## Advanced Grievance: Power in Numbers



**Date:** Thursday, February 7, 2019

**Time:** 5:30 PM - 6:00 PM Registration  
6:00 PM - 9:00 PM Program

**Location:** CSEA Western Region 6 Office  
120 Pineview Dr  
Amherst, New York 14228

### To Register:

*Please contact the CSEA Western Region 6 Office at (716) 691-6555 or (866) 568-7734 to register. A light dinner will be provided. It is important to pre-register as the workshop attendance is used to determine the amount of materials and reservations for meals. Reasonable accommodations are available upon request.*

### Workshop Description:

*This two-part workshop is designed to give current grievance representatives additional hands-on learning and practice in processing grievance. This workshop will examine union-building strategies for increasing the union's leverage when using the grievance process. Participants will learn how to use investigative strategies to build the union's case before grievance presentation, gain the opportunity to improve their first and second step grievance presentation skills, and will examine alternative solutions when the grievance process is not effective. Completion of this workshop does not comply with the grievance representation training requirement as outlined in the CSEA Local and Unit Constitutions' Article V, Section 6.*

### Who Should Attend:

*This advanced workshop is designed for CSEA grievance representatives who have experience in handling grievances and other violations in the workplace.*

### Workshop Goals:

*You will learn to:*

- *Identify when an issue would be better addressed through a class action/group grievance.*
- *Identify strategies for grievance investigation in order to build a strong case for the union.*
- *Demonstrate effective grievance presentation skills to supervisors.*
- *Identify union-building strategies that enhance the union's power in the grievance.*



**Please Bring Your Contract!!!**

Danny Donohue, President  
CSEA, AFSCME Local 1000, AFL-CIO